



Russ Neufeld

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○ Profile

Agile and adept IT professional with 12 years experience in network engineering and administration, virtualization, and web application development. A team builder who can lead diverse groups within and outside IT, maximizing efficiency and leveraging technology to make the organization more effective. A quick study with diverse interests and a broad set of life and work experience, looking for new challenges and a place to grow. Primary interest in infrastructure/network architecting.

○ Work Experience

System Engineer 2009

Vision Computer Integration, Inc., Newton, KS

- Began work with no training and minimal orientation, and managed a smooth transition over several weeks from previous position to new role interfacing directly with clients.
- Supported corporate client networks in management, issue troubleshooting and resolution, new/expanded services design and implementation, video surveillance systems installation and management, and desktop PC support, among other tasks.
- Network technologies included Active Directory, Exchange, SQL, Terminal Services, File/Print, WSUS, ERP/CRM systems, Security and Backup systems, etc. and topologies included Peer-to-Peer, PC-Server, Terminal Services-Thin Client, Physical/Native OS and Virtualized hosting, etc.
- Worked fast and efficient under billable-hours consulting environment.

Web Architect / Network Administrator/Engineer/Architect 2002-2009

Mennonite Media / Mennonite Board of Missions, Harrisonburg, VA

- Successfully served as de facto IT director for periods following significant and challenging organizational mergers, fostering collaboration and confidence within the merged IT department. Drove significant expansion of IT capacity and services while consolidating networks and reducing costs more than 20% over three years.
- Evaluated existing network topologies and hardware, designed LAN and WAN replacement/upgrades, evaluated replacement technologies, and implemented/maintained new LANs / WAN for 5-site national organizational network. WAN architecture included meshed VPNs, remote/dispersed global clients, redundant service hosts. LANs standardized on managed ProCurve, Sonicwall firewalls, and Cisco routers, using VLANs and QoS for VOIP and Video Conferencing through the WAN.
- Designed a multi-site network, gained vital organizational support for the project, lead the project team, and managed the transition from 3 legacy networks. Network services include Exchange, Multisite-synchronized DFS, CRM, Terminal Services, Web/MOSS, legacy systems and more.
- Collaborated with system administrators to design and implement virtualization of all production systems in multiple sites onto centralized blade systems, reducing hardware costs, increasing performance and manageability, and allowing for further enterprise-wide consolidation.
- Lead team in the transition to using MOSS2007 (SharePoint) as primary CMS for both extranet and internet sites.

Webmaster 1999-2002

Mennonite Media / Mennonite Board of Missions, Harrisonburg, VA

- Managed multiple agencies' transitions of more than 14 sites (over 15,000 pages, dozens of domains, a million visitors) from static HTML to DB driven content management systems (commercial, open source, and personally written varieties), enabling content creators and editors to manage the content directly, maximizing the effectiveness of their investment in the content and web publishing.

Partner/Webmaster/Developer/Host 1999-2006

3 Guys that Host Stuff, Harrisonburg, VA & Newton, KS

- Partnership providing hosting and web development services to 20 small businesses.



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○ Education

James Madison University, Harrisonburg, VA

Physics (major), Music Industry (minor), 1997-1999

- Research assistant in III/V Nitride semi-conductor materials doping lab (input on design, and responsible for construction & operation of high-vacuum, high-temperature plasma deposition and annealing furnace).
- Awarded National Academy of Science award for best physics paper/presentation at annual convention, 1998.

Hesston College, Hesston, KS

Associate of Arts (pre-engineering/physics track), 1995-1997

North Delta Senior Secondary, Delta, BC, Canada

High School Diploma (sciences track), CAD/CAM Industrial Arts Cert. & Internship (honors), 1993-1995

○ Skills

Platforms

- *Daily Use / Expert:* Windows (2000-7), Active Directory (2000/2003/2008), IIS (5-7), VMWare (Server, ESX/Infrastructure 3-4), Mac OS 10.5/6, Sonicwall (SOHO/TZ-PRO), Intel Multi-Flex, Dell PowerEdge, HP ProCurve
- *Supported / Knowledge Of:* Windows (3.1/95/98/NT), MacOS (8-X), Linux (various distro's and appliances), Cisco IOS, Axis video

Languages/Protocols

- *Daily Use / Expert:* TCP/IP, PPTP/IPSec, SSL, SNMP, SMTP/IMAP/POP3/RPC over HTTPS, VBScript, TSQL, JavaScript
- *Supported / Knowledge Of:* QoS, SIP, Flash/ActionScript, C#/.Net, C++, PHP, Perl

Applications

- *Daily Use / Expert:* SQL Server (2000-2008), Exchange (2000-2007), MS DFS, BackupExec, Sharepoint (MOSS 2007, SP Designer), Microsoft Office (2000-2007), Milestone video recording, Adobe Creative Suite (Photoshop, etc., 4-CS4), Macromedia Dreamweaver (1-CS4), PeerSync (6/7)
- *Supported / Knowledge Of:* Exchange 2010, Flash, DotNetNuke, Visual Studio, AutoCAD, HP TopTools

○ Additional Activities & Interests

- Audio Engineering in partnership with Road Less Travelled studios and direct artist partnerships.
- Volunteer at Harvey County Homeless Shelter
- Musician, Hockey player, Motorcycle / Adventure travel enthusiast
- Personality profile - www.mypersonality.info/russneufeld/

○ References

Available on request